

GOODS RETURN FORM

COMPANY DETAILS

Company Name		Contact Name	
Company Street Address:		E-Mail:	
		Tel No:	
		Fax No:	

GOODS TO BE RETURNED FOR CREDIT/REPAIR

Qty	Product Description	Description of Fault / Reason for Return	Invoice Number

Repairs only

Do you require consumable change?

YES

NO

Require our Courier to collect

YES

NO

Note: Freight is for customer's account.

Return procedure

- 1) Fax the completed signed form to (021) 840 2250
- 2) Pack items securely as to prevent transit damage and include a copy of this form
- 3) Please address parcel to the physical address on this document header.
- 4) Please keep a copy of the Waybill goods are returned on

TERMS & CONDITIONS

- 1) The Customer warrants that the information completed on this Goods Return form is accurate and up to date
- 2) All Goods Returned for Repair under Warranty or Credit must be accompanied by Proof of Purchase.
- 3) Goods Return for Credit must be in the original condition as received. No credit will be passed for damaged stock (including packaging) and return freight is for customers account. Goods will only be accepted for credit within 60days from invoice date.
- 4) Disputes will not be entertained regarding the return of goods to Kalula Communications (Pty) Ltd, unless accompanied by a proof of delivery signed by a Kalula Communications (Pty) Ltd Service Centre staff member.
- 5) All freight costs for goods returned for credit , or goods returned for repair, are for the customer's account. If goods are returned for Repair, Kalula Communications (Pty) Ltd will return the repaired goods on our account only if it qualifies for a warranty replacement or warranty repair. Standard Product Warranty Terms apply at all times

Name: _____

Date: / /

Customer/Reseller Signature

Please sign both pages and fax back to
021- 840 2250

For Official Use Only:

Approved by		Account No	
Buy Back Ref No:		RMA No	
C/Services Contact:			